

EVERY One Time Report

Description of necessary elements of Time Report in Modules. Screenshots from “probsummary”.

Format Control

Javascript

Add Upd Del Dis Initial

```

1system.library.systemReportTime.getBillingTypes(system.vars.$file.contact_name, system.vars.$file.affected_item);

```

Add Upd Del Dis Initial

```

$report.info~="" or $report.bill.i $report.info~="" or $report.bill.i
1system.vars.$article_linked = "true";

```

Validation

\$article.linked="true"	\$article.linked="true"			\$article.linked="false"
\$report.info				Unsaved report found. Please save it before you save the Incident

Calculations

true	\$reportstatus="" ; \$reportfailed=0
------	--------------------------------------

true	billtype in \$file=nullsub(billtype in \$file, "dept")
------	--

Subroutine

Application Name	script.execute						
Comments							
Names	<table border="1"> <thead> <tr> <th>file</th> <th>Values</th> </tr> </thead> <tbody> <tr> <td>name</td> <td>\$file</td> </tr> <tr> <td></td> <td>SystemTime_RestoreDefaults</td> </tr> </tbody> </table>	file	Values	name	\$file		SystemTime_RestoreDefaults
file	Values						
name	\$file						
	SystemTime_RestoreDefaults						
Error Message							
Message ID							
Add							
Update							
Delete							
Before	true						
Display	true						
Initial							

Link

vj.number.timespent	systemtimespent	source.id	source="probsummary"	VJ ONLY
id.time	systemtimespent	id	\$query	
vj.number.timebill	systemtimebill	source.id	source="probsummary"	VJ ONLY
id.bill	systemtimebill	id	\$query	
\$report.expense.a	stagingItem	itemid	\$query	
\$report.time.a	stagingItem	itemid	\$query	

Forms

Description

	Hours	Minutes	Type	
Billeable time:	0	0	Arbete nivå 1, enklare arbete	Normal
Spent time:	0	0		Normal
Date:	13/12/21 15:49:24			
	Amount	Price	Type	Currency
Expenses:	0	0		SEK

Report Time

Historic Activities
Update
Timereports

Timespent					
Date	Information	Article	Operator	Time	Type
13/11/11 20:11...	test	N2	menoadmin	60	Normal
13/11/11 20:12...	test2	N2	menoadmin	60	Normal

Billeable time				
Date	Information	Type	Article	Operator
13/11/11 20:11...	test	Normal	N1	menoadmin
13/11/11 20:12...	test2	Normal	N1	menoadmin
13/11/11 20:12...	test2	Expense	TT	menoadmin

Display Option

GUI	Bank	Option	Screen ID	Default Label	Text Label	Action	Condition
10000	1	10000	apm.edit.problem		reporttime	reporttime	true
10000	1	10000	apm.first		reporttime	reporttime	true
10000	1	10000	cc.edit.incident		reporttime	reporttime	true
10000	1	10000	cc.first		reporttime	reporttime	true
10000	1	10000	cc.search.incidents.display	Fill	Fill	do nothing	nullsub({\$G.ess, false})=...
10000	1	1	cm.open.display		reporttime	reporttime	true
10000	1	10000	cm.view.display		reporttime	reporttime	true
10000	1	10000	rca.view		reporttime	reporttime	true

States

e.g. "rca.view"

reporttime	report.time.add	true
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Fields

Contacts are used to get correct Jeeves information. See "systemreporttime" script.

Script Library

Name:

Package:  

```
1 const debug=true;
2
3 function logError(error) {
4 }
5
6 //MENO - Updated with support for Problem
7 function add(bill_h, bill_m, bill_a, bill_t, time_h, time_m, time_a, time_t, expense_amount
8 {
9
10  var child = "";
11  filename = system.functions.filename(source);
12  print("HER "+filename);
13  switch (filename) {
14    case "incidents":
15      file_id = source.incident_id;
16      contactid = source.contact_name;
17      service = source.affected_item;
18      break;
19    case "probsummary":
20      file_id = source.number;
21      contactid = source.contact_name;
22      service = source.affected_item;
23      break;
24    case "cm3r":
25      file_id = source.number;
26      contactid = source.requested_by;
27      service = source.affected_item;
28      break;
29    case "cm3t":
30      file_id = source.parent_change;
31      contactid = vars.task_contact;
32      service = vars.task_service;
33      child = source.number;
34      filename = "cm3r";
35      break;
36    case "rootcause":
37      file_id = source.id;
38      contactid = vars.contact_name;
39      service = source.affected_item;
40      filename = "rootcause";
41      break;
42    default:
43      return false;
44      break;
45  }
46 }
```

New Jeeves Integration

Triggers

Name	Type	Table
MENO.after.add.contacts	2	contacts
MENO_change_insert_jeeves	2	cm3r
MENO_change_update_jeeves	4	cm3r
MENO_incident_insert_jeeves	2	probsummary
MENO_incident_update_jeeves	4	probsummary
MENO_interaction_insert_jeeves	2	incidents
MENO_interaction_update_jeeves	4	incidents